

SEGFLOW AI LLC

API Terms of Use

Effective Date: March 30, 2026

Terms governing use of the SegFlow AI API

1. Introduction

These API Terms of Use (“API Terms”) govern your access to and use of the SegFlow AI application programming interface (“API”) provided by SegFlow AI LLC. These API Terms supplement and are incorporated into our Terms of Service. By accessing or using the API, you agree to be bound by these API Terms.

2. API Access

2.1 API Keys

To access the API, you must obtain an API key through your SegFlow AI account. API keys are unique to your account and must be kept confidential. You are responsible for all activity that occurs using your API key.

You agree to:

- Keep your API key secure and not share it with unauthorized parties
- Not embed API keys in client-side code, public repositories, or any publicly accessible location
- Rotate your API key immediately if you suspect it has been compromised
- Notify us promptly at support@segflowai.com if you become aware of unauthorized use of your API key

2.2 Authentication

All API requests must be authenticated using your API key passed via the Authorization header. Unauthenticated requests will be rejected. We may update authentication requirements with reasonable notice.

3. Rate Limits and Usage Quotas

3.1 Rate Limits

API access is subject to rate limits based on your subscription plan. Current rate limits are published in our API documentation at segflowai.com/docs/api. Default limits are:

Endpoint Category	Rate Limit	Burst Limit
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Property Analysis	100 requests/hour	10 requests/minute
Report Generation	50 requests/hour	5 requests/minute
Estimator Widget	500 requests/hour	30 requests/minute
Data Retrieval	1,000 requests/hour	60 requests/minute

Requests exceeding rate limits will receive HTTP 429 (Too Many Requests) responses. Implement exponential backoff in your integration to handle rate limit responses gracefully.

3.2 Usage Quotas

Your subscription plan includes a monthly quota of API calls and report generations. Usage beyond your quota may incur overage charges as specified on your plan's pricing page. We will notify you when you approach 80% and 100% of your monthly quota.

4. Permitted Use

You may use the API to:

- Integrate cost segregation estimation into your own applications, tools, or workflows
- Embed the SegFlow AI estimator widget on your website for lead generation purposes
- Programmatically submit property data for analysis and retrieve results
- Build internal tools that leverage SegFlow AI's analysis capabilities

5. Prohibited Use

You may not use the API to:

- Build a competing service or product that replicates the core functionality of SegFlow AI
- Resell, redistribute, or sublicense API access to third parties without written authorization
- Scrape, harvest, or bulk-extract data from the API for purposes unrelated to your authorized use
- Circumvent or attempt to circumvent rate limits, authentication, or security controls
- Transmit malicious code, inject harmful payloads, or exploit vulnerabilities in the API
- Use the API in a manner that degrades performance or availability for other users
- Misrepresent API-generated outputs as originating from your own proprietary technology without attributing SegFlow AI

6. Attribution

If you use the estimator widget or display API-generated results to end users, you must include a visible attribution that states “Powered by SegFlow AI” or display our logo badge (available in the API documentation). Attribution requirements may be waived under enterprise agreements—contact us for details.

7. API Output Disclaimer

All data and analyses returned by the API are AI-generated estimates subject to the same disclaimers and limitations described in our **Disclaimer and Limitation of Liability**. API Outputs are not certified cost segregation studies and must not be presented as such without professional review. You are responsible for ensuring that your use of API Outputs complies with all applicable laws and professional standards.

8. Data Handling

Data submitted through the API is processed in accordance with our Privacy Policy. You are responsible for ensuring that you have the right to submit any data you send to the API, including obtaining any necessary consents from property owners or other data subjects.

API responses may be cached by your application for up to 24 hours. Longer caching requires our written consent. You must delete cached data promptly upon termination of your API access.

9. Availability and Versioning

9.1 API Versioning

We version our API to ensure backward compatibility. When we release a new API version, we will maintain the previous version for at least 12 months, giving you time to migrate. Deprecated endpoints will return warning headers before being retired.

9.2 Breaking Changes

We will provide at least 60 days’ notice before introducing breaking changes to a production API version. Breaking changes include removing endpoints, changing required parameters, or altering response formats.

9.3 Availability

API availability is governed by our Service Level Agreement. We target 99.5% monthly uptime for API endpoints. Planned maintenance windows will be communicated at least 48 hours in advance.

10. Intellectual Property

All rights in the API, including its design, endpoints, documentation, and underlying technology, remain the exclusive property of SegFlow AI LLC. These API Terms grant you a limited, non-exclusive, non-transferable, revocable license to use the API in accordance with these terms. No ownership or other intellectual property rights are transferred to you.

11. Termination of API Access

We may suspend or revoke your API access immediately if:

- You violate these API Terms or our Terms of Service
- Your API usage poses a security risk or threatens the stability of the Service
- Your account is suspended or terminated for any reason
- Required by law or regulatory action

Upon termination, you must immediately cease all use of the API, delete your API key, and remove any cached API data from your systems.

12. Limitation of Liability

SEGFLOW AI LLC'S LIABILITY FOR CLAIMS ARISING FROM API USE SHALL NOT EXCEED THE FEES YOU PAID FOR API ACCESS IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM. WE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM YOUR USE OF THE API, INCLUDING DAMAGES RESULTING FROM API DOWNTIME, DATA LOSS, OR INACCURACIES IN API OUTPUTS.

13. Indemnification

You agree to indemnify and hold harmless SegFlow AI LLC from any claims, damages, or expenses arising from: (a) your use of the API; (b) any applications, services, or products you build using the API; (c) your end users' use of or reliance on API Outputs; or (d) any violation of these API Terms.

14. Modifications

We may update these API Terms with at least 30 days' notice. Material changes will be communicated via email and through the API documentation. Continued use of the API after the effective date of changes constitutes acceptance.

15. Contact

For API-related questions, technical support, or enterprise inquiries, contact us at support@segflowai.com or visit our developer documentation at segflowai.com/docs/api.